



## CSA HARVEST BOX POLICIES

### When Do the Boxes Start?

Our CSA Harvest boxes run for **15 weeks**. Typically the first box is ready the **last week of June** and the last official box happens the **first week of October**.

**How Do I pay?** Payments can be made via e-transfer to [simone@rootdownfarm.net](mailto:simone@rootdownfarm.net), or check mailed to Rootdown Farm, 8425 Pemberton Meadows Rd, Pemberton, BC, V0N 2L2.

Outstanding on-line store orders will be billed to members at the end of the season, and can be paid similarly, by e-transfer or check.

### Where and When is the Box Delivered?

Pemberton- Wednesdays: Stay Wild Health Food Store 4.00pm-6.00pm

Whistler-Tuesdays: Squamish Lillooet Cultural Center Upper Parking lot, Tuesdays 4.30pm-6.00pm

**\*\*If you are going to miss a pick-up, PLEASE send a friend, neighbour, relative or co-worker to pick up your box. All unclaimed boxes will return to the farm and will be available for pick-up till the following Monday. There is no credit for boxes that are not collected.**

### What's in a Box?

The **Traditional Box** is a collection of the top vegetables of the week. Eating seasonally at it's finest! We do our best to include variety from week to week. Boxes may include a selection from: Salad Mix, Carrots, Swiss Chard, Green Kale, Garlic, Zucchini, Herbs, Beets, Broccoli, Cherry Tomatoes, Sweet Onions, Cucumbers, and more. We try to offer variety every week. The **Build Your Own Box** is a self-made box by the member from a selection of vegetables, in limited quantities, from our on-line store. Traditional Box members may also choose to add items to their box each week from the selection in our on-line store.

**\*\*\*Selections for BOTH Build Your Own Box and the Traditional Box Add-Ons, are required by MIDNIGHT on the SATURDAY, prior to the TUESDAY/WEDNESDAY Deliveries.**

Build Your Own Box members who do not choose their box by this deadline will automatically receive a Pre-set Box for that week.

### How Do The Pick-Ups work?

In Whistler, pick-ups are set-up "market style" and we welcome members to bring their own bags. Some members also bring their own salad green containers (Tupperware or grocery store clamshell) and choose to limit their use of packaging. There are always bags available for those who occasionally forget. For Pemberton members, boxes are made up and picked up from a designated location.

**Vacation Holds? You may put your box on a one-time, one-week hold by EMAILING**

[SIMONE@ROOTDOWNFARM.NET](mailto:SIMONE@ROOTDOWNFARM.NET), AT LEAST ONE WEEK IN ADVANCE OF THE HOLD WEEK, clearly indicating the week to me missed. You will not be charged for this week, and your account will have a credit for this amount.

**Communication** The farm will communicate with you via email. **Please ensure that you have included an updated email in your account contact information.** Please open emails from the farm. They will include alerts on logistics, reminders of weekly order deadlines. They will be kept brief and useful.

### Privacy Policy.

Rootdown will not sell, rent or give our email list or any contact/personal information of our members-Ever.

### Our Guarantee.

Rootdown stands behind their reputation for fresh, quality produce. Please let us know if a vegetable you receive is not up to your expectations. We work hard for you and want to keep our members well fed! We appreciate your commitment to our farm and want to serve you as best we can.

### Thank you!

Your membership for Rootdown CSA reflects your commitment to help grow and strengthen the local food network. We appreciate your support!